# **Financial Results Presentation**

Financial Results for the year ended 31<sup>st</sup> March, 2019 and Financial Results Forecast for the year ending 31<sup>st</sup> March, 2020

Nomura Research Institute, Ltd.

## **Shingo Konomoto**

President & CEO, Member of the Board

April 25, 2019





- 1 Financial Results for FY March 2019
- 2 Financial Results Forecasts for FY March 2020
- 3 Reference Materials

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# Highlights of Consolidated Financial Results

■ YoY comparison (\* are shown as a reference)

(JPY million)

	FY Mar. 2018	FY Mar. 2019	Diff.	YoY Change
Sales	471,488	501,243	29,755	6.3%
Operating Profit before goodwill amortization*	69,281	75,373	6,091	8.8%
Operating Profit	65,138	71,442	6,303	9.7%
Operating Profit Margin before goodwill amortization*	14.7%	15.0%	0.3P	
<b>Operating Profit Margin</b>	13.8%	14.3%	0.4P	
Profit attributable to owners of parent	55,145	50,931	(4,213)	(7.6%)
Earnings Per Share*	¥228.21	¥216.33	(¥11.88)	
Dividends Per Share	¥90.00	¥90.00	-	
Payout Ratio	39.1%	41.5%	2.4P	
Return On Equity	12.9%	12.3%	(0.7P)	
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- Sales, operating profit, operating profit margin, and ROE all achieved the numerical targets set when the medium-term plan was formulated three years ago.
- Quarterly profit attributable to owners of the parent was down roughly 4 billion yen year-on-year because while extraordinary gains were recorded on the sale of cross-shareholdings both last year and this year, the amount recorded this year was lower than last year.

# Comparison to Forecasts

(JPY billion)

	FY Mar. 2018	FY Mar. 2019		
	Results	Forecasts*	Results	Diff.
Sales	471.4	500.0	501.2	1.2
Operating Profit	65.1	70.0	71.4	1.4
Operating Profit Margin	13.8%	14.0%	14.3%	0.3P
Profit attributable to owners of parent	55.1	53.0	50.9	(2.0)

\* Forecasts were announced on January 30, 2019

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- Sales, operating profit, and operating profit margin all achieved the performance forecast.
- On the other hand, profit attributable to owners of the parent fell 2 billion yen short of the performance forecast for the year due to the impairment of goodwill in North America.

## Key Factors in Financial Results for FY March 2019

- Higher income and profit, with +6.3% in sales and +9.7% in operating profit
  - DX-related business increased dramatically and more large-scale clients were developed in consulting and industrial IT solutions
  - Financial IT solutions had growth in insurance
  - Overseas business was led by growth and improved profitability in Australia
  - Operating profit margin exceeded 14% and ROE exceeded 12%, as profitability and capital efficiency also improved

# Targets were achieved in the Medium-Term Plan (2016-2018), the halfway point of the Vision2022 Long-Term Management Vision

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- In Australia, sales increased due to the acquisition of SMS, while unprofitable projects were also curtailed and selective acceptance of more highly-profitable orders continued. As a result, operating profit doubled, operating profit margin (before amortization of goodwill) improved by 3 points from 5% to 8%, and profitability improved dramatically.
- Results were achieved as planned in the three years comprising the first half of long-term management vision "Vision 2022."

# External sales by segment <Total>

(JPY million)

	FY Mar. 2018*	Share	FY Mar. 2019	Share	Diff.	YoY Change
Consulting	34,577	7.3%	41,304	8.2%	6,726	19.5%
Financial IT Solutions	252,122	53.5%	252,367	50.3%	245	0.1%
Securities	118,397	25.1%	100,309	20.0%	(18,088)	(15.3%)
Insurance	51,836	11.0%	64,874	12.9%	13,037	25.2%
Banking	42,225	9.0%	43,404	8.7%	1,178	2.8%
Other financial	39,662	8.4%	43,780	8.7%	4,117	10.4%
Industrial IT Solutions	154,917	32.9%	174,417	34.8%	19,499	12.6%
Distribution	61,057	12.9%	66,540	13.3%	5,483	9.0%
Manufacturing, service and other	93,860	19.9%	107,876	21.5%	14,016	14.9%
IT Platform Services	29,870	6.3%	33,153	6.6%	3,283	11.0%
Total	471,488	100.0%	501,243	100.0%	29,755	6.3%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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- In consulting, performance remained strong.
  - \*Around 6 billion yen in Australia (around 3 billion yen last year)
- In financial IT solutions, revenues decreased in securities due to lower sales to Nomura Holdings and the sale of subsidiary DSB, but the segment maintained the same level of sales overall due to increases in insurance, other finance, and banking.
- Industrial IT solutions also maintained strong performance.
  - \*Around 30 billion yen in Australia (around 24 billion yen last year)

# External sales by segment <Total> (supplementary information)

### Sales by main client

(JPY million)

	FY Mar. 2018	Share**	FY Mar. 2019	Share**	Diff.	YoY Change
Nomura Holdings	77,937	16.5%	60,579	12.1%	(17,358)	(22.3%)
Seven & i Holdings	47,001	10.0%	49,109	9.8%	2,108	4.5%

<sup>\*</sup> Percentage of (total) external sales

#### Overseas sales

(JPY million)

		FY Mar. 2018	Share**	FY Mar. 2019	Share**	Diff.	YoY Change
Ove	erseas sales	43,559	9.2%	53,081	10.6%	9,521	21.9%
	North America*	9,643	2.1%	9,738	1.9%	94	1.0%
	Oceania*	27,164	5.8%	35,858	7.2%	8,694	32.0%
	Asia, other*	6,751	1.4%	7,484	1.5%	732	10.9%

<sup>\*</sup> Numbers by area are based on location of clients, and numbers per country or area are recorded as reference values.

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- ➤ For Nomura Holdings, NRI shared online services were implemented to reduce IT costs, and as a result sales may have trended downward but we see FY March 2019 as the low point.
- ➤ Overseas sales of 55 billion yen were planned for the year, but orders were accepted selectively in Australia in order to improve profitability, and as a result sales underperformed plan.

<sup>\*\*</sup> Percentage of (total) external sales

### Segment Performance Results <Total>

#### Including Inter-segment sales for each segment.

(JPY million)

		FY Mar. 2018*	FY Mar. 2019	Diff.	YoY Change
Consulting	Sales	35,332	41,947	6,614	18.7%
Consulting	OP	6,561	7,810	1,248	19.0%
	ОРМ	18.6%	18.6%	0.0P	
Financial IT Solutions	Sales	254,567	255,162	595	0.2%
	OP	27,673	27,095	(578)	(2.1%)
	OPM	10.9%	10.6%	(0.3P)	
Industrial IT Calutions	Sales	157,585	177,114	19,528	12.4%
Industrial IT Solutions	OP	15,119	18,425	3,305	21.9%
	ОРМ	9.6%	10.4%	0.8P	
IT Blatform Convisos	Sales	122,342	127,777	5,434	4.4%
IT Platform Services	OP	14,764	17,130	2,366	16.0%
	ОРМ	12.1%	13.4%	1.3P	

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- In consulting, operating profit margin was around the 20% level not counting amortization of goodwill, and it is maintaining that high level.
- In financial IT solutions, revenues increased while profit decreased. Financial institutions faced a harsh business climate, and it was determined that sales in planning projects could not meet what was expected at the time business plans were created, and profit decreased due to the devaluation of software assets.
- In industrial IT solutions, operating profit margin exceeded the 12% level not counting amortization of goodwill.
  When the medium-term plan was created, there were concerns about lower profitability due to more DX projects, but over the past three years we have accumulated expertise, improved productivity, and established a structure of

# Analysis of increase and decrease factors <Total>

Main factors for increases and decreases in external sales and operating profit by segment are as follows.

(Key) (+) Increase factors, (-) Decrease factors

Segment		External sales	Operating profit
Consulting		(+) More consulting projects inside/outside Japan (+) Increase in Australia (approx. 3 billion yen)	(+) Effect of higher income from consulting projects inside/outside Japan (+) Better profitability in Australia
	Securities	(-) Decrease with Nomura Holdings	
Financial IT	Insurance	(+) Increase with life & non-life insurance	(+) Effect of higher income from insurance
Solutions Banking			( – ) Devaluation of software assets
	Other financial, etc.	(+) Increase with multiple main clients	
Industrial IT	Distribution	(+) Increase with multiple clients including Seven & i Holdings	(+) Effect of higher income from multiple main
Solutions	Manufacturing & services, etc.	(+) Increase with multiple main clients (+) Increase in Australia (approx. 6 billion yen)	clients (+) Better profitability in Australia
IT Platform Services		(+) Increase with information security and digital	ıl
Common between segments			(+) No costs to move into new offices such as last year (approx. 1 billion yen)

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### Sales by Service <Total>

(JPY million)

	FY Mar. 2018	FY Mar. 2019	Diff.	YoY Change
Consulting Services	78,987	90,816	11,829	15.0%
System Development & System Application Sales	138,111	150,467	12,356	8.9%
System Management & Operation Services	241,198	244,273	3,075	1.3%
Product Sales	13,191	15,686	2,494	18.9%
Total	471,488	501,243	29,755	6.3%

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- In consulting services, external sales increased significantly. Roughly half came from growth of the consulting segment, while the other half was from increases in upstream projects in systems development arising outside the consulting segment.
  - Since upstream projects in systems development lead to development projects in the future, we consider this to be an advance indicator pointing to future sales increases.
    - \*Around 14 billion yen in Australia (around 12 billion yen last year)
- In system management and operation services, sales increased even with the impact of the sale of subsidiary DSB.
  - \*Around 20 billion yen in Australia (around 14 billion yen last year)

# Consolidated P/L Highlight <Total>

(JPY million)

	FY Mar. 2018	FY Mar. 2019	Diff.	YoY Change
Sales	471,488	501,243	29,755	6.3%
Cost of Sales	311,868	336,508	24,640	7.9%
Subcontracting Costs	135,522	150,635	15,112	11.2%
Gross Profit	159,619	164,735	5,115	3.2%
<b>Gross Profit Margin</b>	33.9%	32.9%	(1.0P)	
SG&A	94,481	93,293	(1,188)	(1.3%)
Amortization of goodwill*	4,143	3,931	(212)	(5.1%)
Operating Profit	65,138	71,442	6,303	9.7%
Operating Profit Margin	13.8%	14.3%	0.4P	

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Labor and outsourcing cost are increasing due to brisk business in systems development projects, while cost efficiency for selling, general and administrative expenses is improving and operating profit margin is rising.

# Consolidated P/L Highlight <Total>(continued)

(JPY million)

	FY Mar. 2018	FY Mar. 2019	Diff.	YoY Change
Operating Profit	65,138	71,442	6,303	9.7%
Non-operating income and loss	1,023	967	(56)	(5.5%)
<b>Dividend Income</b>	1,514	1,145	(368)	(24.3%)
Extraordinary income and loss	16,366	4,340	(12,025)	(73.5%)
Gain on sales of investment securities	22,078	9,079	(12,998)	(58.9%)
Office reorganization costs	(5,532)	-	5,532	
Impairment loss	-	(3,698)*	(3,698)	
Income taxes etc.	26,356	25,213	(1,142)	(4.3%)
Profit attributable to owners of parent	55,145	50,931	(4,213)	(7.6%)

Due to a decline in profitability for overseas subsidiary Brierley+Partners, Inc., the exceedingly high profitability originally anticipated can no longer be expected, and an impairment of goodwill (in full) has thus been recorded.

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- Nine billion yen in gain from the sale of investment securities was recorded from the sale of cross-shareholdings.
- > There were expenses for office reorganization last year, but not this year.
- Impairment loss was due to impairment of the entire amount of goodwill recorded for the M&A of Brierley+Partners.

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# Order Backlog by Segment (Outstanding)

(JPY million)

	At end of Mar. 2018*	At end of Mar. 2019	Diff.	YoY Change
Consulting	6,764	6,207	(557)	(8.2%)
Financial IT Solutions	141,574	154,930	13,356	9.4%
Industrial IT Solutions	94,120	97,924	3,804	4.0%
IT Platform Services	14,295	14,609	314	2.2%
Total	256,754	273,672	16,917	6.6%
Order backlog in the current FY	255,259	269,895	14,636	5.7%

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# Financial Results Forecasts for FY March 2020 Order Backlog by Segment (Domestic/Overseas)

#### Order backlog domestically

(JPY million)

	At end of Mar. 2018*	At end of Mar. 2019	Diff.	YoY Change
Consulting	3,758	3,253	(505)	(13.5%)
<b>Financial IT Solutions</b>	140,858	154,568	13,710	9.7%
<b>Industrial IT Solutions</b>	62,369	69,368	6,998	11.2%
<b>IT Platform Services</b>	14,271	14,609	338	2.4%
Total	221,257	241,799	20,541	9.3%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

#### Order backlog of overseas subsidiaries

(JPY million)

	At end of Mar. 2018	At end of Mar. 2019	Diff.	YoY Change
Overseas subsidiaries	35,496	31,873	(3,623)	(10.2%)

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#### Domestic

- Performance was solid last year, and this year there are even more orders piling up.
- The decrease in consulting is due to large numbers of projects from last year that are extending into this year. Orders have been brisk since April started, so we believe the business climate will remain favorable.
- Financial IT solutions has more orders than the previous year across all industries, including securities. We expect growth in securities, where there is an increasing number of projects that will produce revenue in the following year and onward.
- Performance remains strong this year in industrial IT solutions, which is significantly exceeding its high level of performance from the previous year, and we believe it can produce double-digit growth.

#### Overseas

Nearly half of the main cause for decrease in Australia was the effect of the Australian dollar depreciating against the Japanese yen, while the other half resulted from selective acceptance of orders.

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## Forecasts for FY March 2020

(JPY billion)

		FY Mar. 2019 (Results)	FY Mar. 2020 (Forecasts)	Diff.	YoY Change
Sales		501.2	530.0	28.7	5.7%
Operatin	ng Profit	71.4	76.0	4.5	6.4%
Operatin	ng Profit Margin	14.3%	14.3%	0.1P	
Profit at	tributable to owners of	72.4	77.0	4.5	6.3%
Earnings	s Per Share	50.9	55.0	4.0	8.0%
Dividend	ds Per Share	¥216.33	¥235.95	¥19.62	
	End of Q2	¥90.00	¥90.00	-	
	Fiscal year end	¥45.00	¥45.00	121	
Payout F	Ratio	¥45.00	¥45.00	-	
Sales		41.5%	38.4%	(3.2P)	

➤ The sales forecast for year one of the new medium-term plan is 530 billion yen, which represents a 5.7% revenue increase. The forecast for operating profit over the same year is 76 billion yen, which would be a profit increase of 6.4%.

# Sales Forecasts by Segment for FY March 2020

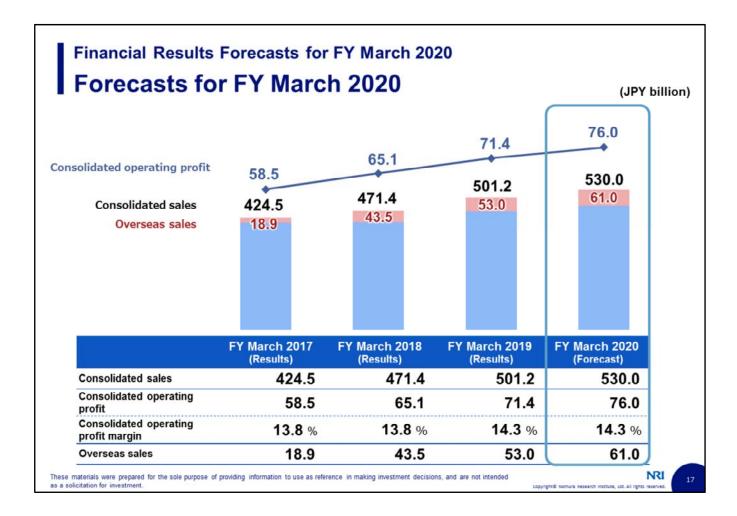
(JPY billion)

	FY Mar. 2019 (Results)*	Share	FY Mar. 2020 (Forecasts)	Share	Diff.	YoY Change
Consulting	34.8	7.0%	37.0	7.0%	2.1	6.2%
Financial IT Solutions	252.3	50.3%	266.0	50.2%	13.6	5.4%
Securities	100.3	20.0%	110.0	20.8%	9.6	9.7%
Insurance	64.8	12.9%	66.0	12.5%	1.1	1.7%
Banking	43.4	8.7%	45.0	8.5%	1.5	3.7%
Other financial	43.7	8.7%	45.0	8.5%	1.2	2.8%
Industrial IT Solutions	180.8	36.1%	190.0	35.8%	9.1	5.0%
Distribution	66.8	13.3%	68.0	12.8%	1.1	1.8%
Manufacturing, service and other	114.0	22.8%	122.0	23.0%	7.9	7.0%
IT Platform Services	33.1	6.6%	37.0	7.0%	3.8	11.6%
Total	501.2	100.0%	530.0	100%	28.7	5.7%

<sup>\*</sup> On April 1, 2019 all business of overseas subsidiary ASG Group was re-classified into the Industrial IT Solutions segment. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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- > Higher revenues are forecasted across all segments and industries.
- > Revenues are particularly expected to increase sharply in securities.
- > Revenues in insurance grew significantly over the previous year, so the forecast for this year is a bit more conservative.



# Capital policy

■ Resolution to execute a 3-for-1 share split with record date June 30, 2019 (from the Board of Directors Meeting on April 25)

#### ■ Purpose of the share split

 We seek to boost the liquidity of our shares and broaden our investor base by lowering the price of each unit investment

#### Overview of share split

Method of share split	Split shares at a ratio of 3 shares for every existing share
Total number of outstanding shares before split	251,260,000 shares
Total number of outstanding shares after split	753,780,000 shares (Increased number of shares due to the split: 502,520,000 shares)
Record date	June 30, 2019
Effective date	July 1, 2019

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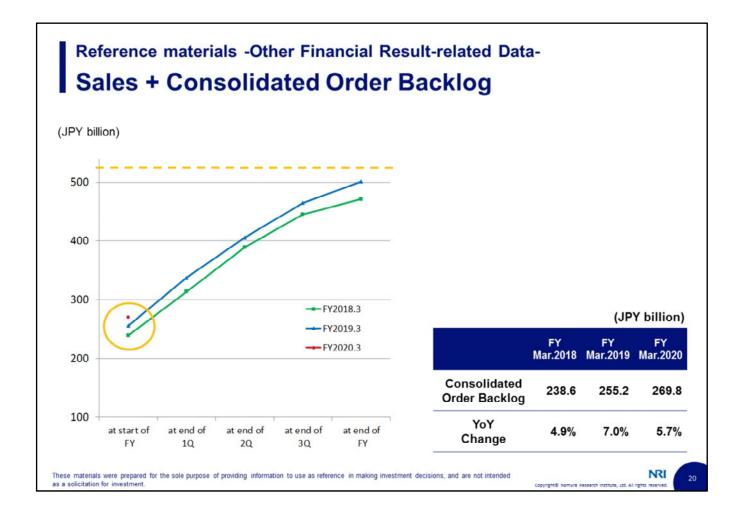
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- ➤ We will execute a 3-for-1 share split with effective date of July 1, 2019. The purpose of the split is to boost the liquidity of company shares and broaden the investor base.
- ➤ The current share price for NRI stock is over 5,000 yen, and the amount required to purchase a unit of 100 shares is around 500,000 yen. We believe that lowering this amount required for investment to the 100,000 yen range will make it easier for individuals and other investors to acquire and hold shares of our stock, while also boosting liquidity and helping to broaden the investor base. This is also in response to efforts by the Tokyo Stock Exchange to encourage companies with investment units exceeding 500,000 yen to lower these amounts.

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# Cash Flow < Full Year >

(JPY million)

	FY Mar. 2018	FY Mar. 2019	YoY Change
Operating activities	73,493	56,349	(23.3%)
Investing activities	(17,882)	(16,826)	(5.9%)
(Except Cash management purpose)	(30,162)	(15,025)	(50.2%)
Free Cash Flow	55,610	39,523	(28.9%)
(Except Cash management purpose)	43,330	41,324	(4.6%)
Financing activities	(46,829)	(73,106)	56.1%
Net increase in Cash and cash equivalents	6,251	(35,102)	-
(Except Cash management purpose)	(6,028)	(33,301)	452.4%
Cash and cash equivalents at end of year	158,303	123,200	(22.2%)
Cash and cash equivalents + Cash Management purpose investment	185,882	152,743	(17.8%)

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# Order Volume <Total>

(JPY million)

	FY Mar. 2018*	FY Mar. 2019	Diff.	YoY Change
Consulting	36,285	40,747	4,462	12.3%
Financial IT Solutions	244,794	265,724	20,929	8.5%
Industrial IT Solutions	174,260	178,221	3,960	2.3%
IT Platform Services	30,154	33,467	3,313	11.0%
Total	485,494	518,161	32,667	6.7%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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# Order Volume <Total> ( Domestic/Overseas)

## ■ Order volume domestically

(JPY million)

	FY Mar. 2018*	FY Mar. 2019	Diff.	YoY Change
Consulting	27,114	30,262	3,147	11.6%
Financial IT Solutions	240,837	261,802	20,964	8.7%
Industrial IT Solutions	121,562	138,898	17,336	14.3%
IT Platform Services	29,781	33,309	3,528	11.8%
Total	419,296	464,272	44,976	10.7%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

#### Order volume of overseas subsidiaries

(JPY million)

	FY Mar. 2018	FYMar. 2019	Diff.	YoY Change
Overseas subsidiaries	66,198	53,888	(12,309)	(18.6%)

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# Highlights of Consolidated Financial Results <4Q>

## ■ YoY comparison (\* are shown as a reference)

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Sales	129,886	134,179	4,293	3.3%
Operating Profit before goodwill amortization*	19,642	20,938	1,295	6.6%
Operating Profit	18,523	20,019	1,496	8.1%
Operating Profit Margin before goodwill amortization*	15.1%	15.6%	0.5P	
Operating Profit Margin	14.3%	14.9%	0.7P	
Profit attributable to owners of parent	9,842	11,082	1,240	12.6%

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# External Sales by Segment <4Q>

(JPY million)

	4Q FY Mar. 2018 (JanMar.)*	Share	4Q FY Mar. 2019 (JanMar.)	Share	Diff.	YoY Change
Consulting	10,921	8.4%	11,698	8.7%	776	7.1%
Financial IT Solutions	68,714	52.9%	68,059	50.7%	(655)	(1.0%)
Securities	33,148	25.5%	26,748	19.9%	(6,399)	(19.3%)
Insurance	14,466	11.1%	18,909	14.1%	4,442	30.7%
Banking	10,433	8.0%	11,271	8.4%	837	8.0%
Other financial	10,666	8.2%	11,130	8.3%	463	4.3%
Industrial IT Solutions	42,053	32.4%	44,222	33.0%	2,169	5.2%
Distribution	15,909	12.2%	17,321	12.9%	1,412	8.9%
Manufacturing, Service and other	26,144	20.1%	26,901	20.0%	756	2.9%
IT Platform Services	8,195	6.3%	10,199	7.6%	2,003	24.4%
Total	129,886	100.0%	134,179	100.0%	4,293	3.3%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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# External sales by segment <4Q> (supplementary information)

#### ■ Sales by main client

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	Share**	4Q FY Mar. 2019 (JanMar.)	Share**	Diff.	YoY Change
Nomura Holdings	23,413	18.0%	16,603	12.4%	(6,810)	(29.1%)
Seven & i Holdings	12,086	9.3%	12,476	9.3%	390	3.2%

<sup>\*</sup> Percentage of (total) external sales

#### Overseas sales

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	Share**	4Q FY Mar. 2019 (JanMar.)	Share**	Diff.	YoY Change
Overseas sales	12,888	9.9%	12,547	9.4%	(340)	(2.6%)
North America*	2,164	1.7%	2,339	1.7%	175	8.1%
Oceania*	8,968	6.9%	8,545	6.4%	(423)	(4.7%)
Asia, other*	1,755	1.4%	1,662	1.2%	(92)	(5.3%)

<sup>\*</sup> Numbers by area are based on location of clients, and numbers per country or area are recorded as reference values.

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<sup>\*\*</sup> Percentage of (total) external sales
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# Segment Performance Results <4Q>

■ Including Inter-segment sales for each segment.

(JPY million)

		4Q FY Mar. 2018* (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Conculting	Sales	11,141	11,905	764	6.9%
Consulting	OP	3,029	2,661	(368)	(12.2%)
	ОРМ	27.2%	22.4%	(4.8P)	
Financial IT Calutions	Sales	69,504	68,762	(741)	(1.1%)
Financial IT Solutions	ОР	8,420	7,097	(1,323)	(15.7%)
	ОРМ	12.1%	10.3%	(1.8P)	
Industrial IT Colutions	Sales	42,469	44,902	2,433	5.7%
Industrial IT Solutions	OP	3,475	5,385	1,909	54.9%
	ОРМ	8.2%	12.0%	3.8P	
IT Dietferme Comisses	Sales	31,763	34,457	2,693	8.5%
IT Platform Services	ОР	3,298	4,823	1,525	46.2%
	ОРМ	10.4%	14.0%	3.6P	

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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# Analysis of increase and decrease factors <4Q>

Main factors for increases and decreases in external sales and operating profit by segment are as follows.
(Key) (+) Increase factors, (-) Decrease factors

	Segment	External sales	Operating profit
Consulting		(+) More consulting projects inside/outside Japan	
	Securities	(-) Decrease with Nomura Holdings	
Financial IT	Insurance	(+) Increase with life & non-life insurance	( – ) Devaluation of software assets
Solutions	Banking	(+) Increases mainly with banks that use new business formats	
	Other financial, etc.		
Industrial IT	Distribution	(+) Increase with multiple clients including Seven & i Holdings	(+) Effect of higher income from
Solutions	Manufacturing & services, etc.		multiple main clients
IT Platform	Services	(+) Increase with Cloud and digital	
Common be	tween segments		

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# Sales by Service <4Q>

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Consulting Services	23,934	24,519	584	2.4%
System Development & System Application Sales	41,436	42,105	669	1.6%
System Management & Operation Services	60,806	62,106	1,300	2.1%
Product Sales	3,709	5,447	1,737	46.9%
Total	129,886	134,179	4,293	3.3%

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# Consolidated P/L Highlight <4Q>

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Sales	129,886	134,179	4,293	3.3%
Cost of Sales	87,075	90,519	3,443	4.0%
<b>Subcontracting Costs</b>	35,909	40,698	4,788	13.3%
Gross Profit	42,810	43,660	849	2.0%
<b>Gross Profit Margin</b>	33.0%	32.5%	(0.4P)	
SG&A	24,286	23,640	(646)	(2.7%)
Amortization of goodwill	1,118	918	(200)	(17.9%)
Operating Profit	18,523	20,019	1,496	8.1%
Operating Profit Margin	14.3%	14.9%	0.7P	

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# Consolidated P/L Highlight <4Q> (continued)

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Operating Profit	18,523	20,019	1,496	8.1%
Non-operating income and loss	(64)	209	273	
Extraordinary income and loss	(3,866)	(3,903)	(36)	0.9%
Gain on sales of investment securities	1,807	3	(1,803)	
Office reorganization costs	(5,532)	-	(5,532)	
Impairment loss	-	(3,698)	(3,698)	
Income taxes etc.	4,562	4,994	432	9.5%
Profit attributable to owners of parent	9,842	11,082	1,240	12.6%

We Due to a decline in profitability for overseas subsidiary Brierley+Partners, Inc., the exceedingly high profitability originally anticipated can no longer be expected, and an impairment of goodwill (in full) has thus been recorded.

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# Reference materials -Other Financial Result-related DataOrder Volume <4Q>

(JPY million)

	4Q FY Mar. 2018* (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Consulting	9,674	10,465	790	8.2%
Financial IT Solutions	144,166	163,132	18,965	13.2%
Industrial IT Solutions	99,218	106,443	7,224	7.3%
IT Platform Services	17,358	19,033	1,675	9.7%
Total	270,417	299,073	28,656	10.6%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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# Order Volume <4Q> ( Domestic/Overseas )

#### Order volume domestically

(JPY million)

	4Q FY Mar. 2018* (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Consulting	6,289	6,045	(244)	(3.9%)
Financial IT Solutions	142,980	162,242	19,261	13.5%
Industrial IT Solutions	66,960	75,528	8,568	12.8%
IT Platform Services	17,226	18,995	1,768	10.3%
Total	233,457	262,811	29,354	12.6%

<sup>\*</sup> NRI partially revised its business segments on April 1,2018 and on October 1,2018. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

#### Order volume of overseas subsidiaries

(JPY million)

	4Q FY Mar. 2018 (JanMar.)	4Q FY Mar. 2019 (JanMar.)	Diff.	YoY Change
Overseas subsidiaries	36,960	36,262	(698)	(1.9%)

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# Sales Forecasts by Service for FY March 2020

(JPY billion)

	FY Mar. 2019 (Results)	FY Mar. 2020 (Forecasts)	Diff.	YoY Change
Consulting Services	90.8	95.0	4.1	4.6%
System Development & System Application Sales	150.4	165.0	14.5	9.7%
System Management & Operation Services	244.2	255.0	10.7	4.4%
Product Sales	15.6	15.0	(0.6)	(4.4%)
Total	501.2	530.0	28.7	5.7%

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# CAPEX, R&D and Depreciation Forecasts for FY March 2020

#### ■ Capital Expenditure, R&D

(JPY billion)

		FY Mar. 2019 (Results)	FY Mar. 2020 (Forecasts)	Diff.	YoY Change
Ca	pital Expenditure	26.2	30.0	3.7	14.2%
	Tangible	5.6	8.0	2.3	42.5%
	Intangible	20.6	22.0	1.3	6.5%
R8	iD	3.6	4.0	0.3	9.1%

#### ■ Depreciation and Amortization

(JPY billion)

	FY Mar. 2019 (Results)	FY Mar. 2020 (Forecasts)	Diff.	YoY Change
Total	30.4	31.0	0.5	1.9%

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# Reference materials -Other Financial Result-related Data-FY March 2020 Financial Results Forecasts < 1H/2H >

■ 1H (JPY billion)

	FY Mar. 2019 1H (Results)	FY Mar. 2020 1H (Forecasts)	Diff.	YoY Change
Sales	240.4	255.0	14.5	6.1%
Operating Profit	33.1	36.0	2.8	8.7%
Operating Profit Margin	13.8%	14.1%	0.3P	
Profit attributable to owners of parent	22.9	26.0	3.0	13.3%

■ 2H (JPY billion)

	FY Mar. 2019 2H (Results)	FY Mar. 2020 2H (Forecasts)	Diff.	YoY Change
Sales	260.8	275.0	14.1	5.4%
Operating Profit	38.3	40.0	1.6	4.3%
Operating Profit Margin	14.7%	14.5%	(0.2P)	
Profit attributable to owners of parent	27.9	29.0	1.0	3.6%

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# Reference materials -Other Financial Result-related Data-Sales Forecasts by Segment for FY March 2020 < 1H/2H >

(JPY billion)

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	FY Mar. 2019 1H (Results)*	Share	FY Mar. 2020 1H (Forecasts)	Share	Diff.	YoY Change
Consulting	15.9	6.6%	17.0	6.7%	1.0	6.9%
Financial IT Solutions	120.3	50.0%	129.0	50.6%	8.6	7.2%
Securities	48.4	20.1%	55.0	21.6%	6.5	13.6%
Insurance	29.3	12.2%	30.0	11.8%	0.6	2.3%
Banking	20.9	8.7%	22.0	8.6%	1.0	4.9%
Other financial	21.6	9.0%	22.0	8.6%	0.3	1.8%
Industrial IT Solutions	89.5	37.2%	92.0	36.1%	2.4	2.8%
Distribution	32.5	13.5%	33.0	12.9%	0.4	1.4%
Manufacturing, service and other	56.9	23.7%	59.0	23.1%	2.0	3.5%
IT Platform Services	14.6	6.1%	17.0	6.7%	2.3	16.0%
Total	240.4	100.0%	255.0	100.0%	14.5	6.1%

(JPY billion)

■ 2H

	FY Mar. 2019 2H (Results)"	Share	FY Mar. 2020 2H (Forecasts)	Share	Diff.	YoY Change
Consulting	18.9	7.3%	20.0	7.3%	1.0	5.6%
Financial IT Solutions	132.0	50.6%	137.0	49.8%	4.9	3.7%
Securities	51.8	19.9%	55.0	20.0%	3.1	6.0%
Insurance	35.5	13.6%	36.0	13.1%	0.4	1.3%
Banking	22.4	8.6%	23.0	8.4%	0.5	2.5%
Other financial	22.1	8.5%	23.0	8.4%	0.8	3.7%
Industrial IT Solutions	91.3	35.0%	98.0	35.6%	6.6	7.3%
Distribution	34.2	13.1%	35.0	12.7%	0.7	2.1%
Manufacturing, service and other	57.0	21.9%	63.0	22.9%	5.9	10.4%
IT Platform Services	18.5	7.1%	20.0	7.3%	1.4	8.1%
Total	260.8	100.0%	275.0	100.0%	14.1	5.4%

<sup>\*</sup> On April 1, 2019 all business of overseas subsidiary ASG Group was re-classified into the Industrial IT Solutions segment. Year-on-year comparisons use the figures for the same period in the previous year for the business segment following the relevant change.

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# Reference materials -Other Financial Result-related Data-Sales Forecasts by Service for FY March 2020 < 1H/2H >

■ 1H (JPY billion)

	FY Mar. 2019 1H (Results)	FY Mar. 2020 1H (Forecasts)	Diff.	YoY Change
Consulting Services	43.7	44.0	0.2	0.6%
System Development & System Application Sales	68.9	80.0	11.0	16.0%
System Management & Operation Services	120.4	124.0	3.5	2.9%
Product Sales	7.2	7.0	(0.2)	(4.0%)
Total	240.4	255.0	14.5	6.1%

■ 2H (JPY billion)

	FY Mar. 2019 2H (Results)	FY Mar. 2020 2H (Forecasts)	Diff.	YoY Change
Consulting Services	47.0	51.0	3.9	8.3%
System Development & System Application Sales	81.5	85.0	3.4	4.3%
System Management & Operation Services	123.8	131.0	7.1	5.8%
Product Sales	8.3	8.0	(0.3)	(4.7%)
Total	260.8	275.0	14.1	5.4%

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# Forecasts for FY March 2020 <Consolidated Earnings Model>

- FY March 2020 Consolidated Earnings Model
  - Sales of JPY530.0 billion and Operating profit of JPY76.0 billion

(JPY billion)

	FY Mar. 2018	FY Mar. 2019	FY Mar. 2020	YoY	
	(Results) (Results)		(Forecasts)*	Diff.	Change
les	471.4	501.2	530.0	28.7	5.7%
st of Sales	311.8	336.5	356.0	19.4	5.8%
Personnel	104.0	111.1	116.0	4.8	4.4%
Subcontracting Costs	135.5	150.6	160.0	9.3	6.2%
Depreciation	30.0	28.7	29.0	0.2	1.0%
oss Profit	159.6	164.7	174.0	9.2	5.6%
ross Profit Margin	33.9%	32.9%	32.8%	(0.0P)	
&A	94.4	93.2	98.0	4.7	5.0%
erating Profit	65.1	71.4	76.0	4.5	6.4%
perating Profit Margin	13.8%	14.3%	14.3%	0.1P	
	st of Sales Personnel Subcontracting Costs Depreciation oss Profit ross Profit Margin &A erating Profit	(Results)	(Results)         (Results)           les         471.4         501.2           st of Sales         311.8         336.5           Personnel         104.0         111.1           Subcontracting Costs         135.5         150.6           Depreciation         30.0         28.7           oss Profit         159.6         164.7           ross Profit Margin         33.9%         32.9%           &A         94.4         93.2           erating Profit         65.1         71.4	(Results)         (Results)         (Forecasts)*           les         471.4         501.2         530.0           st of Sales         311.8         336.5         356.0           Personnel         104.0         111.1         116.0           Subcontracting Costs         135.5         150.6         160.0           Depreciation         30.0         28.7         29.0           oss Profit         159.6         164.7         174.0           ross Profit Margin         33.9%         32.9%         32.8%           &A         94.4         93.2         98.0           erating Profit         65.1         71.4         76.0	(Results)         (Results)         (Forecasts)*         Diff.           des         471.4         501.2         530.0         28.7           st of Sales         311.8         336.5         356.0         19.4           Personnel         104.0         111.1         116.0         4.8           Subcontracting Costs         135.5         150.6         160.0         9.3           Depreciation         30.0         28.7         29.0         0.2           oss Profit         159.6         164.7         174.0         9.2           ross Profit Margin         33.9%         32.9%         32.8%         (0.0P)           &A         94.4         93.2         98.0         4.7           erating Profit         65.1         71.4         76.0         4.5

\* Figures are consolidated estimates for preparing this earnings model.

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# Capital Investments

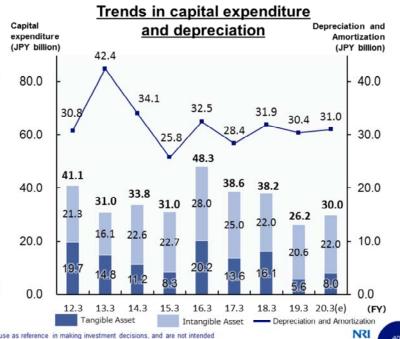
Capital expenditure forecast to be JPY30.0 billion

#### Investment in tangible fixed assets

 Boosting capabilities of cloud services platforms, etc.

#### Investment in intangible fixed assets

- Added functions and system compatibility for shared online services
- · Overhaul service platforms for industrial IT services clients
- Investments to create and grow DX business, etc.



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# R&D Expenses

#### ■ Bolster business development to achieve Vision2022

#### Current R&D Themes

#### Business development

- · More active strategic business exploration
- · Cultivating digital talented workers. etc.

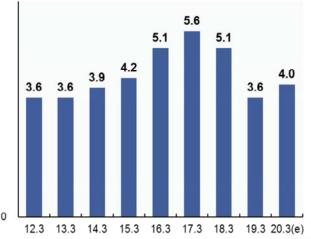
#### Technological research

- Boosting technological competitiveness, researching technological trends for business development
- · Partnerships with research institutions
- · Production innovation etc.

#### Recommendations for society

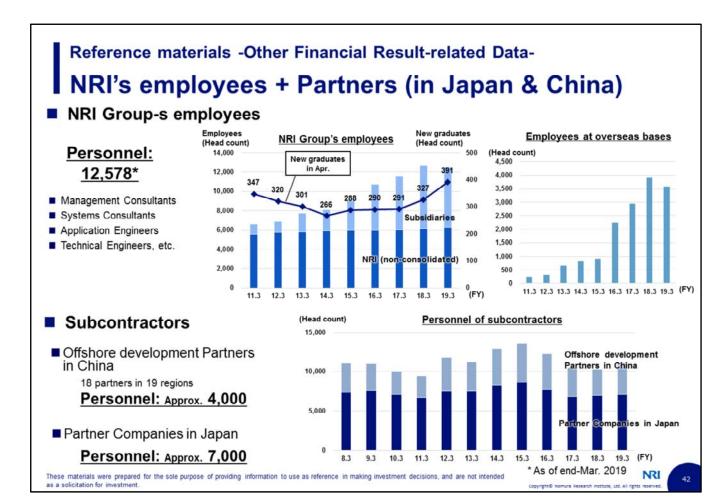
 Recommendations for society and management of the future Trends in R&D Expenses





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